

Your new roof



**A photo diary to give you
an idea what to expect
once the work starts**



The Planned Maintenance department at Soha Housing has prepared this information for you. We hope it will help you understand the extent of work involved in having your roof replaced. The timescales should be read as guidance only, because the weather doesn't always 'play ball' as Soha and its contractors would like!

The Government has a Decent Homes standard for all social landlords and all Soha's homes meet that standard. We've set ourselves a higher target (we call it Decent Homes Plus) which applies to roofs just as it does to windows, or kitchens, or any other component in your home.

If you have any queries about your roof replacement, we hope you will find some answers here. If questions still remain, please call **Asa Harmer**, Planned Maintenance Surveyor, at Soha on **01235 515 900 or 0800 014 15 45 (Freephone)**.



Mrs Louks, Sonning Common: *"We feel the whole house has been given a facelift. The new roof looks first class."*

Mrs Holmes, Thame: *"It's made a terrific difference to the property and we are very pleased with the work. The workmen were very good. Thank you."*

Mrs Brown, Sonning Common: *"We will be so much warmer in the winter."*

Mr Pratt, Didcot: *"I would recommend this contractor's good work to anyone."*





Step 1: The contractor visits to survey the existing roof. He will make an appointment so you can be in to talk through any queries.



Step 2: Scaffolding is erected. This will be done within the day.



Step 3: The materials are delivered. We'll make sure they do not inconvenience any neighbours for longer than absolutely necessary.



Finally, before the scaffolding comes down, your new roof will be thoroughly inspected.



Step 5: New tiles are laid. This will take another two or so days.



Over the course of another couple of days, roofing membranes and battens are fixed.



Step 4: Stripping the existing roof will take about two days.