

Your new bathroom



**A photo diary to give you
an idea what to expect
once the work starts**



The Planned Maintenance department at Soha Housing has prepared this information for you. We hope it will help you understand the extent of work involved in having your bathroom replaced. The timescales should be read as guidance only.

The Government has a Decent Homes standard for all social landlords and all Soha's homes meet that standard. We've set ourselves a higher target (we call it Decent Homes Plus) which applies to bathrooms just as it does to roofs, or kitchens, or any other component in your home.

If you have any queries about your bathroom replacement, we hope you will find some answers here. If questions still remain, please call **Asa Harmer**, Planned Maintenance Surveyor, at Soha on **01235 515 900** or **0800 014 15 45 (Freephone)**.



Ms Acone, Binfield Heath: "It is easy to clean, looks tidy and I love it!"

Mr & Mrs Smith, Thame: "It has made the bathroom cleaner and brighter and enabled us to

have a shower/bath in comfort rather than get in and out as quick as possible. It's a pleasure now, thank you."

Mr Lynch, Watlington: "Having an electric shower put in has made the best improvement as We are a busy working family with two young kids so it's quicker and saves money."

Mrs Bullen, Wallingford: "My new bathroom is a real pleasure to use and I am proud to show it off to my friends, many thanks Soha."

Mrs Wawrick, South Moreton: "It has made a lot of difference to my bathroom. The shower is brilliant and has made it easy to keep clean and tidy."

Mr Heath, Wallingford: "The bathroom has made a vast difference to all the family."





The resident liaison officer carries out the bathroom survey and tenant consultation, where you make your choices on colours of tiles, paint and flooring.



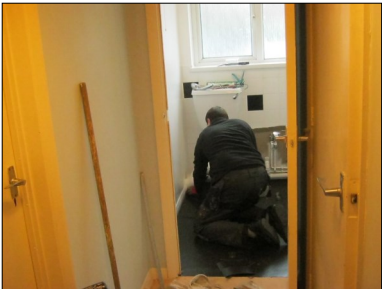
The contractor arrives on the first day of the installation to start.



Work starts with the existing fittings being removed ...



... and the installation work begins.



The new flooring is laid.



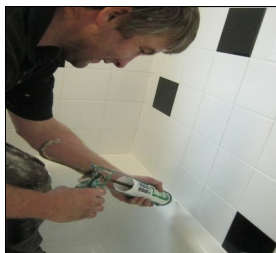
The new electrical circuit and light are fitted



The walls and ceiling are painted with the colours you chose.



The new tiles are fitted as chosen by you.



The finishing touches are completed on the final day.

The rubbish is removed and the contractor is finished.